

CLEANING BEYOND COMPLIANCE





WHO IS SERVEST CLEANING?

Servest Cleaning is a **B-BBEE Level 1** company with over 25 years' experience at the forefront of the cleaning industry. Since our founding in 1997, we've laid the foundation for the broader Servest Group. Today, we employ over 6 934 permanent colleagues and service more than 700 clients across diverse sectors – including commercial, corporate, industrial, retail, manufacturing, warehousing and distribution centres.

Our mission is to go beyond compliance, integrating technology, people expertise and multi-level capability to help businesses manage health, hygiene and environmental risks more effectively.

We don't just clean – we create safer, healthier and more productive environments.

THREE CORE SERVICES

LEVEL 1: Day-To-Day Cleaning

Our daily cleaning solutions ensure that businesses maintain high hygiene standards while staying audit-ready and legally compliant.

LEVEL 2: Scheduled Cleaning Services

Scheduled and ad-hoc deep cleaning to eliminate health and compliance risks, enhance hygiene protocols and prepare businesses for regulatory audits.

LEVEL 3: Specialised Cleaning Services

For high-risk industries, Servest offers production machine cleaning, shutdown and periodic cleaning, confined space cleaning and in-process cleaning to ensure operational compliance and minimise downtime.

CLEANING BEYOND COMPLIANCE

OUR SERVICES



TAILORED CLEANING SOLUTIONS FOR EVERY SECTOR

We offer customisable cleaning solutions tailored to the unique needs of various industries, ensuring hygiene, risk mitigation and operational efficiency. We achieve this through sector-specific expertise, flexible cleaning packages and compliance-driven services that keep your spaces clean, safe and fully optimised. Our sector-focused approach ensures that every cleaning solution is industry-compliant, backed by advanced technology and delivered by highly trained teams.

LEVEL 1

DAY-TO-DAY CLEANING

Our commitment to mitigating health, hygiene and environmental risks ensures safe, clean and productive workplaces. Continuously innovating, Servest Cleaning delivers unparalleled service and support, ensuring client satisfaction and setting new standards in the industry.

OUR SERVICES

LEVEL
2

SCHEDULED CLEANING SERVICES

Whether it's industrial facilities with high ceilings or commercial spaces with intricate architectural features, our specialised team is equipped with the necessary expertise and safety protocols to ensure thorough cleanliness. We utilise advanced cleaning techniques and equipment to remove dust, dirt and grime from overhead structures, beams, racks, windows, ceilings and ventilation systems.

Our high-level cleaning service is designed to assist you in maintaining a clean and safe working environment. We utilise specialised equipment and techniques to clean hard-to-reach areas, including ceilings, walls, high shelves, racking and piping, effectively removing dust, dirt and other contaminants.

Hard Floor Cleaning



Servest Cleaning provides expert hard floor cleaning services tailored to preserve and enhance the longevity of your floors. From polished concrete in warehouses to marble or tile in commercial spaces, our team employs industry-leading techniques and eco-friendly products to achieve impeccable cleanliness. We handle floor stripping, sealing and buffing to restore shine and protect against wear-and-tear. Whether it's routine maintenance or restoration, you can count on us to deliver exceptional results.



Carpet and Upholstery Cleaning



Maintaining clean carpets and upholstery is essential for creating a welcoming and hygienic environment. Our comprehensive cleaning services are designed to remove stains, odours and allergens effectively. Whether it's office carpets, hotel upholstery or restaurant seating, our certified technicians use state-of-the-art equipment and industry-approved cleaning methods to ensure deep cleaning and quick drying times.



Pre-Occupation and Post-Construction Cleaning



Preparing a space for occupancy or cleaning up after construction requires meticulous attention to detail and thorough cleaning. Servest Cleaning will handle debris removal, dusting, cleaning, sanitising and polishing to ensure a pristine environment. Our efficient and thorough approach minimises downtime and prepares your space for immediate use.



Monthly Basis Audit and Cleaning Support



Servest Cleaning offers monthly audit and cleaning support services tailored to your industry's requirements. We meticulously clean and sanitise critical areas, ensuring adherence to hygiene standards and regulatory guidelines. Our team understands the importance of audit readiness and works diligently to help your business achieve regulatory compliance.



Disaster Recovery



In times of unforeseen disasters such as floods or fires, rapid response and effective cleaning are crucial to minimise damage and business downtime. Our trained professionals utilise specialised equipment and techniques to remove debris, sanitise affected areas and prevent further damage. We prioritise safety and restoration, helping businesses recover quickly and resume operations with minimal disruption.

OUR SERVICES

LEVEL
3

SPECIALISED CLEANING SERVICES

Servest Cleaning specialises in delivering advanced cleaning solutions that require specialised skills, equipment and safety protocols. Our specialised services comply with regulations and safety standards.

In-Process Cleaning



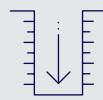
Our seamless integration into ongoing production processes minimises disruptions and ensures equipment and surfaces remain contaminant-free. This service involves meticulously cleaning equipment, surfaces and production areas and requires the use of advanced cleaning techniques and specialised products to reduce the risk of cross-contamination and maintain the cleanliness required for uninterrupted production. By working around production schedules and adhering to strict safety protocols, we help our customers sustain high-quality outputs and meet regulatory requirements without disrupting their workflow.



Shutdown and Turnaround Cleaning



During shutdowns and turnarounds, meticulous cleaning is essential to prepare facilities for maintenance and inspection. Servest Cleaning offers comprehensive shutdown cleaning services that encompass high-level cleaning of structures, gutters and roofs, as well as intensive floor scrubbing. Our trained team utilises specialised equipment and adheres to stringent safety and quality standards to ensure thorough cleaning and readiness for operations to resume seamlessly.



Confined Space Cleaning



Cleaning confined spaces such as silos and underground areas requires expertise in safety protocols and specialised equipment. Servest Cleaning specialises in confined space cleaning, employing trained personnel and specialised cleaning techniques tailored to each environment. Whether it's deep cleaning within silos or maintenance in mines, our team ensures meticulous cleaning while prioritising safety and compliance with regulatory standards.



Machine and Plant Cleaning



Servest Cleaning provides specialised machine and plant cleaning, including dismantling, deep cleaning and reassembling with precision. Our expert team ensures optimal performance and longevity of your equipment. With extensive experience in food manufacturing, we remove dirt, oils and contaminants that affect food safety and compliance. Using advanced equipment and techniques, we deliver thorough, hygienic cleaning, keeping your machines food-safe and efficient. Trust us to handle complex machinery cleaning, ensuring smooth operations and high standards.



Pre-Audit Cleaning



Preparing for audits requires meticulous cleaning to showcase compliance and operational excellence. Servest Cleaning offers pre-audit cleaning services tailored to meet regulatory and industry standards. From thorough facility cleaning to documentation of cleaning processes, our specialised approach helps businesses present a clean and organised environment during audits, demonstrating commitment to quality and regulatory compliance.

WHY CHOOSE US?

WE DON'T JUST MEET CLEANING STANDARDS – WE EXCEED THEM.



Uncompromising Expertise

Our team of highly trained cleaning professionals earns the trust of our clients by upholding uncompromising hygiene and service standards.



Tailored Solutions

We customise strategies to meet specific business needs and have a proven track record in the Manufacturing, Logistics, DCs and Warehousing, Healthcare and Hospitality industries.



Technology-Enabled Compliance

Our proprietary reporting technology provides real-time compliance tracking and performance monitoring.



Quality Assurance

We provide proactive corrective actions and ongoing support, ensuring businesses pass external audits with ease.



Proven SHEQ Expertise

With over 70 years of combined experience in Safety, Health, Environment and Quality (SHEQ), our standardised processes minimise variability, guaranteeing high-quality and reliable Cleaning solutions.



Sustainability Focus

We integrate eco-friendly solutions, putting our colleagues' and clients' health and safety first, while aligning with Global Green principles for minimal environmental impact.



UNLOCKING VALUE FOR OUR CLIENTS

We focus on efficiency, compliance, and technology to unlock value for your business:

- **Cost Efficiency**
Smart cleaning solutions reduce resource wastage and enhance long-term savings
- **Enhanced User Experience**
Clean, well-maintained environments improve staff well-being and productivity
- **Prolonged Asset Life**
Preventative cleaning strategies reduce equipment wear and tear
- **Compliance Assurance**
Strict adherence to OHS, HACCP, and industry standards

With Servest Cleaning, you don't just get a service provider – you get a partner in facility excellence.

INDUSTRIES WE SERVE

Corporate & Commercial

High-end office spaces, co-working hubs, boardrooms, corporate campuses and call centres



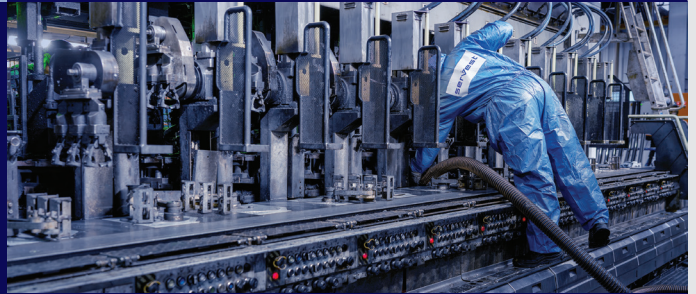
Retail

Shopping malls, store floors, display areas, and customer-facing spaces



Manufacturing & Industrial

Factories, heavy equipment maintenance and hygiene-sensitive production facilities



Warehousing & Distribution Centres

Comprehensive cleaning solutions, from warehouse floors to high-touch surfaces, ensuring hygiene, safety and seamless compliance across your logistics operations



Healthcare & Medical

Hospitals, clinics and pharmaceutical facilities



Education

Schools, universities and training centres





Corporate & Commercial

No matter what business you're in, we will design a methodology to add value, efficiencies and continuous improvement, to ensure a clean and pleasant working environment for you, your colleagues and your visitors.

Our tailored cleaning services for Corporate & Commercial clients include:

- Daily office cleaning
- Basement and perimeter cleaning
- High pressure cleaning
- Window and glass cleaning
- Marble cleaning and restoration
- Floor cleaning and maintenance
- Periodic detail cleaning
- Waste sorting and removal to waste area

Industrial

Servest has the ability to provide services to national clients in the industrial sector. We measure outputs in relation to the required SLA and ensure that service requirements are met and maintained.

Our tailored cleaning services for Industrial clients include:

- Main admin office cleaning
- Workshops/factory office cleaning
- Floor cleaning and maintenance
- Storeroom cleaning
- Kitchen and pause areas
- Male and female ablutions
- Change room management
- Yard areas
- Waste areas and waste sorting
- Specialised high level access cleaning – windows and racks
- Beams and ceilings
- Specialised carpet/upholstery cleaning
- High pressure cleaning
- Security and guardhouse cleaning





Healthcare

Creating an environment which is clean, safe and hygienic is of utmost importance to us. We adhere to the best healthcare cleaning practices, because we know that healthcare requires uncompromising standards when it comes to cleanliness and hygiene.

We empower your medical team to provide quality patient care at all times. Committed to quality control (QC) we implement QC programmes in hospitals, clinics, and diagnostic facilities. Our expertise drives continuous innovation, ensuring the best experience for you and your patients.

Our tailored cleaning services for Healthcare clients include:

- Ward cleaning
- Theatre cleaning
- Liaison services
- Porters
- Common area cleaning
- Terminal cleaning
- Isolation cleaning
- Blood spills cleaning
- Floor care (strip and seal)
- Carpet deep cleans and maintenance
- Medical waste disposal
- Perimeter cleaning
- Laundry management
- Ultraviolet quality control and management system
- High-level and access cleaning
- Scheduled and day-to-day cleaning

Hospitality

Bespoke cleaning services to meet your business needs. Our services in the hospitality industry span hotels, lodges, cinemas, casinos and many more specialised establishments.

We understand that our services are an extension of your business, which is why we invest in comprehensive in-house training for our on-site staff, to ensure your guests receive the highest standard of care, every time.

Our tailored cleaning services for Hospitality clients include:

- Room cleaning
- Public area cleaning
- Back of house cleaning
- Concierge services
- Event cleaning (pre and post)
- Carpet deep cleans and maintenance (hotels and casinos)
- Kitchen deep clean
- Bathroom deep clean
- Floor care (strip and seal)
- Food and beverage staff (waitrons and bartenders)
- Laundry management
- High-level and access cleaning





Educational Institutions

We understand the importance of creating a clean and positive environment that is suited to academic progress and development.

Our tailored cleaning services for Educational Institutions include:

- Cleaning of classrooms and lecture halls
- Dining hall cleaning
- Dormitory cleaning
- Recreational cleaning (gymnasiums, pools etc.)
- Change room and shower cleaning
- Perimeter cleaning
- Kitchen deep cleaning
- High pressure cleaning
- Floor deep cleaning and maintenance

Logistics & Distribution Centres (DCs)

We will manage your daily cleaning operations, and assist your team to ensure the consistent and cohesive running of your supply chain. Our tailored cleaning services for Logistics & DCs include:

- Floor cleaning and maintenance
- Specialised high-level and access cleaning - racks/beams/windows/lights and ceilings
- Specialised carpet and upholstery cleaning
- Cold/freezer rooms
- Dispatch areas
- Receiving areas
- Yard areas
- Security and guardhouse cleaning
- Waste areas and waste sorting
- Pallet management - collecting/stacking
- High pressure cleaning
- Male & female ablutions
- Change room management
- Shower cleaning
- Roller doors
- Dock load cleaning
- Loading bay cleaning
- Cleaning cages and fencing
- Main Admin office cleaning
- Warehouse office cleaning
- Scheduled detailed cleaning
- Kitchen and pause areas
- Truck washes

Retail

From full store cleans in the early hours before your retail units open, to evening cleans after office hours and everything in between. It's important that we implement a cleaning schedule that fits the running of your business, to enhance your brand and satisfy the needs of you and your customers.

Our tailored cleaning services for Retail clients include:

- Escalator cleaning
- Marble restoration
- Graffiti removal
- Bubble-gum removal
- Back passages cleaning
- Waste sorting
- High pressure cleaning
- Floor deep cleaning and maintenance
- Back of house cleaning

Each sector has specific cleaning demands. Our expertise ensures that you meet compliance, safety and operational efficiency targets effortlessly.



COMPLIANCE



AFFILIATIONS



WHAT OUR CLIENTS SAY



“Servest Cleaning has proven to be a trustworthy partner in maintaining the pristine condition of our offices. We are confident in their continued ability to support our business operation.”



Thando Ncube
Facilities Service Manager
Tracker

“Servest Cleaning has provided excellent service to Stefanutti Stocks Inland over the past four years. Their team consistently demonstrates a high level of professionalism in their knowledge of chemicals and hygiene, as well as in carrying out assigned tasks. We are pleased to recommend Servest Cleaning Services and look forward to our continued mutually beneficial partnership.”



Eric Wisse
Managing Director
Stefanutti Stocks (Pty) Ltd

“I’m very impressed with Servest Cleaning at our Nampak Metals Springs site. Their professional team effectively addresses our industrial cleaning needs with remarkable attention to detail, tackling the unique challenges of our industrial environment. From the thorough cleaning of equipment, floors and machinery to the meticulous maintenance of our production areas, the team is punctual and reliable. They enhance our site’s cleanliness and contribute to a safer working environment. I highly recommend their exceptional service.”



Tsika Nhlapo
Divisional SHER Manager
Nampak Metals

“I am extremely impressed with the cleaning services provided by Servest Cleaning at our three Komatsu facilities. The Servest team ensures that all facilities are maintained to the Komatsu standard and demonstrates a high level of professionalism, from the cleaning team to the management of Servest. The Komatsu customers who visit to sign off on machines are impressed with the condition of the facilities.

I highly recommend Servest Cleaning for the outstanding service they have provided at Komatsu and for their continuous improvement and maintenance of this standard throughout the contract period.”



Leon Williams
Plant Engineer
Komatsu



Let's Talk About Smart Cleaning Solutions for Your Business

Partner with Serveest Cleaning to experience a new standard in commercial and industrial cleaning.

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**We have a national footprint with
offices and branches across the country.**

Transform your cleaning operations with technology-driven, compliance-focused solutions – because at Serveest, we go beyond compliance.

www.serveest.co.za