

# DELIVERING VALUE THROUGH INTEGRATION





## WHO IS SERVEST FACILITIES MANAGEMENT?

Servest Facilities Management is a **B-BBEE Level 1** company with over 25 years of experience delivering integrated, client-centric solutions that simplify operations, optimise resources, and enhance sustainability.

By integrating people, processes, and technology, we create high-performing environments that align with our clients' strategic goals, unlock measurable value, and support sustainable growth. Our services are unified under a single contract, Delivering Value Through Integration to streamline processes and drive operational excellence.

# DELIVERING VALUE THROUGH INTEGRATION



# OUR SERVICES



## Integrated Hard Services

- Building Maintenance
- HVAC (Heating Ventilation and Air Conditioning) Repairs and Maintenance
- Fire Safety
- Electrical Work
- Office Automation
- Plumbing and Drainage
- Energy and Water Utility Management
- Elevator and Escalator Repairs and Maintenance
- Predictive and Preventative Asset Maintenance
- Lighting Design
- Carpentry
- Mechanical
- Roofing
- Integrated Security Management
- Information Systems Infrastructure



## Integrated Soft Services

- Landscaping
- Turf
- Security
- Cleaning
- Washroom Hygiene
- Washroom Deep Cleaning
- Kitchen Deep Cleaning
- Cleaning Consumables
- Pest Control
- Catering
- Camp Management
- Office Plants
- Purified Water
- Parking
- Waste Management



## Technical Advisory Services

- Civil and Structural Engineering
- Facility Assessments and Audits
- Asset Condition Assessment
- Energy and Water Sustainability Design
- Information Systems Infrastructure Design
- Electrical and Mechanical System Design
- Security System Design
- Utility Management
- SHEQ

# WHY CHOOSE US?

At Servest, we provide comprehensive facilities management solutions tailored to meet the unique needs of every client. With a commitment to **excellence**, sustainability, and innovation, we deliver measurable outcomes that enhance efficiency, reduce costs, and drive long-term value. Here's how we make a difference:



## Customised Solutions

Our tailor-made solutions and output-based contracts align with specific client needs, ensuring maximum efficiency and measurable outcomes for every business.



## Smart Automation

Using advanced automation and data-driven audits, we streamline processes, maintain high service standards, and enhance compliance and performance through efficient, technology-enabled solutions.



## SHEQ Compliance

Our SHEQ (Safety, Health, Environment, and Quality) team, with over 70 years of combined expertise, ensures compliance, reduces risks, and drives continuous improvement through tailored management systems and audits.



## People-Centric Culture

We value our employees as the backbone of our success. By offering comprehensive support, including maternity/paternity leave, bereavement assistance, and long-service rewards, we cultivate a motivated workforce committed to delivering exceptional service.



## Sustainability

We integrate sustainable practices across all operations, helping clients achieve their ESG goals and reduce environmental impact without compromising on quality.



## Expertise & Certification

With over 20 years of experience and recognised certifications, our skilled professionals deliver best-in-class service, meeting rigorous safety and quality standards across all operations.



## Enterprise Development

We empower local enterprises and support SMMEs through our Enterprise Supplier Development (ESD) programme, fostering partnerships, driving job creation, and promoting economic growth in the facilities management sector.



## Learning & Development

Through the Servest Academy, we provide accredited training programmes across various fields, ensuring continuous skill enhancement to maintain high standards and exceptional service delivery.

# UNLOCKING VALUE FOR OUR CLIENTS

At Servest, we deliver tailored, integrated facilities management solutions designed to **unlock value**, drive efficiency, and ensure long-term success for our clients.

## Specialised Expertise

With decades of industry experience, we bring deep knowledge across hard and soft services, technical advisory, and SHEQ. Our leadership team's backgrounds in manufacturing, logistics, and operations ensure clients receive tailored, high-quality solutions crafted by experts dedicated to their unique needs.

## Integrated Service Delivery

With Servest as a single, integrated provider, clients enjoy the simplicity and consistency of having one cohesive point of contact for all their facilities needs. Our 'Power of One' approach consolidates services such as cleaning, security, technical maintenance, and more under a single contract, reducing complexity, enhancing accountability, and allowing clients to focus on their core business. This integrated service model drives efficiency and fosters a streamlined experience for our clients.

## Optimised Cost Efficiency

Through a holistic view of facilities management, we deliver cost savings and operational efficiencies. By avoiding redundancies and leveraging smart automation, we ensure clients receive exceptional service within cost-effective parameters, allowing them to maximise resources and focus on growth.

## Adaptable Solutions for Modern Workspaces

We provide flexible solutions designed to meet the evolving demands of hybrid and multi-site work environments. Leveraging real-time asset tracking and management, we adapt to diverse operational needs, ensuring scalable support that aligns with client requirements.

## Proactive Maintenance for Business Continuity

Our proactive, preventative maintenance strategies safeguard facilities, minimising disruptions and extending the lifespan of critical assets. By reducing costly downtime and ensuring uninterrupted operations, we protect client investments and support ongoing success.

## CERTIFICATIONS





# SUCCESS STORIES



## Statistics South Africa

Under a 23-year Public-Private Partnership, Servest provides both hard and soft services to Statistics South Africa. Covering 90,000 m<sup>2</sup>, we ensure seamless operations through preventative maintenance and efficient service integration, demonstrating our commitment to cost efficiency and operational continuity.



## 1 Military Hospital

In 2020, Servest was appointed by the Development Bank of Southern Africa (DBSA) to provide Total Facilities Management Services at the 1 Military Hospital. Covering an 81 200 m<sup>2</sup> hospital site, the contract integrates both hard and soft services, including building and facilities management, mechanical and HVAC services, fire prevention, cleaning, minor works, and asset management, supported by a CAFM system.

With a focus on Planned Preventative Maintenance, this full-risk contract ensures operational excellence and minimises potential failures, reflecting Servest's commitment to delivering value through integration.



## Nelson Mandela Children's Hospital

Since June 2016, Servest has been a trusted partner to Nelson Mandela Children's Hospital, delivering expert technical services that ensure seamless operations. From the commissioning phase to its current transitional period, Servest has demonstrated exceptional dedication and professionalism.

With a full on-site team, Servest manages all reactive maintenance and oversees service level agreements with specialist providers. The team's 24-hour availability and responsiveness have been critical in maintaining operational excellence, allowing the hospital to focus on delivering world-class healthcare.





# DELIVERING VALUE THROUGH INTEGRATION

# Let's talk about delivering integrated **value** at your facilities.

**Partner with Servest Facilities Management for integrated, sustainable, and reliable facilities management solutions. Contact us to discover how we can deliver value through integration for your business.**

## Contact Information

**Tel:**  
0800 121 181

**Email:**  
FM@Servest.co.za

## Social Media

**LinkedIn:**  
Servest SA

**Facebook:**  
Servest South Africa

## Locations

**Head Office:**  
Servest Building, Corner of  
Bridal Veil Road and Tugela  
Lane, Waterfall Logistics  
Precinct, 2090

**Durban:**  
28 Solstice Rd,  
Umhlanga Ridge,  
Durban, 4319

**Cape Town:**  
2 Berkley Rd, Ndabeni,  
Cape Town, 7405

**Gqeberha**  
13 Sidon Rd, North End,  
Gqeberha, 6001